



Retractable Trackless Enclosure Limited Warranty Manufactured Enclosures

Customer Name: _____ Dealer Name: _____
Customer Address: _____ Purchase order Number _____
Town: _____ State: _____ Zip: _____ Manufacturer Number: _____
Home Telephone: _____ Work Telephone: _____
Date of receipt: _____ E-Mail Address: _____
Date Shipped from Roll-A-Cover,LLC's facility: _____
Customer Signature _____ Date Signed: _____

Roll-A-Cover,LLC. The "Company", subject to the exceptions and limitations set forth below, warrants to the original purchaser and initial installed location that:

1. The enclosure as designed and built will be free from defects in materials for a full 10 years from the date delivered.
2. All polycarbonate products manufactured will be warranted by all conditions set forth by the manufacturer will be free of defect and will not yellow crack or fade for a period of 10 years. In comparison to a acrylic product base system that can only offer a 5 year warranty and breakage is not covered to its hard coated surface and technical manufacturer features.
3. All Aluminum elements of Roll-A-Cover enclosures will be of adequate structural integrity for the enclosure intended. The finish will not excessively fade or chalk. The paint work which is powder coated which offers a 10 year warranty from fading and caulking under normal environmental circumstances. Excessive salt which is not removed from the aluminum work can cause pitting which occurs on most aluminum products which are not a warranted item. The powder coating process greatly reduces the chemical reaction that most baked on systems have with salt but these conditions can be extreme at times with ocean side conditions. Maintenance and cleaning of the surface with lightly pressured clean water would reduce the risk of damage.
4. Roll-A-Cover, LLC will provide all components required to comply with its 10-year warranty policy. All warranty claims must be submitted in accordance set forth within this document.
5. Roll-A-Cover will cover labor for replacement components for 1 year based on the repair required due to product defect only, at the discretion of Roll-A-Cover LLC.
6. Components identified for replacement or repair under this warranty will be forwarded to the dealer or end user within 3-5 weeks of warranty claim acceptance.
7. Warranty or implied warranty of the Roll-A-Cover Manufactured products, the original purchaser is entitled to the following remedy:
 - a. The company will repair or replace, at its option, the defective part or parts, but the purchaser must pay the following:
 - i. Freight charges for shipping
 - ii. Removal Costs
 - iii. Installation or reinstallation costs
 - iv. Costs of any service calls
8. Roll-A-Cover will not be responsible for any costs incurred in the removal, replacement, installation or reinstallation of the component parts of the Roll-A-Cover product addressed by this warranty if the circumstances of accessibility to the enclosure are not suitable by ease of access. If the selling dealer/distributor and or installer is unable to service this warranted item, service arranged by the company will be charged at prevailing rates plus travel expenses if applicable. The amount available for each serviceable item is based upon standard servicing conditions and a national labor and time average.
9. The company reserves the right to discontinue or make design and component changes to any of its products at any time. If the part or component originally installed is not available, the company shall have the right to substitute the part or component with a component of equal quality or value, at its sole discretion.
10. The warranty on the replacement parts supplied by the company is effective on the date of original



installation. Repair or replacement does not extend the duration of any limited warranty made herein.

11. This limited warranty is extended to the original purchaser only and, furthermore, at the original site of installation only. The original purchaser must retain the dated warranty and contract plus invoice or purchase order for this warranty to be valid. In addition, this warranty is not applicable to, and the company shall have no obligation to repair or replace, the parts of the Roll-A-Cover structure, which show evidence of damage caused by improper installation, accident, abuse, misuse, neglect, vandalism, fire, lightning, wind, earthquake, flood, natural catastrophes or hailstorm.
12. At the sole discretion of Roll-A-Cover, the following items shall nullify this warranty.
 - a) Cracking or settling of the concrete or deck pads (the "base Support") which supports the Roll-A-Cover structure.
 - b) Affixing any materials or components not provided by the company;
 - c) Improper site preparation and or system configuration other than what was agreed to by the purchase order.
 - d) Any modifications, alterations or additions to the Roll-A-Cover structure not meeting any and all state and local codes;
 - e) Final payment not being paid and/or any outstanding invoices applicable to this purchase order including any shipping charges and/or installation charges not paid;
 - f) Improper operation or maintenance as defined in the owner's manual supplied;
 - g) Exceeding prescribed snow or wind loads and any other harmful condition other than recognized as normal conditions.
 - h) Application of paints, varnish, cleaners or other harmful compounds
 - i) Polycarbonate breakage and scratches from abusive or abrasive cleaning and use.
 - j) Dents or scratches on the aluminum extrusions not identified at time of installation
13. Condensation or frost conditions are not covered by this warranty. This is a common occurrence under certain atmospheric conditions. Air and moisture infiltration are expected and are not covered under this warranty program where as Roll-A-Cover products are NOT permanent with permanent seals and insulation. Being retractable and not having a solid sealant system the concept of telescopic offers the ability for water and air to infiltrate the enclosures. Roll-A-cover has exceeded any expectations of

air or water leakage but there is still a probability of these occurrences thus this is not covered under any warranty application or condition.

14. Selection of the Roll-A-Cover product line and or design with conforming conditions to any local or state building or zoning codes are the sole responsibility of the architect, property owner and or contractor. Roll-A-Cover LLC has no responsibility and makes no warranty with respect to the use and/or compliance with such law.
15. The remedy of repair or replacement, set forth above, shall be the sole and exclusive remedy for any defects in the products manufactured and sold by the company or for any damages sustained which result from any cause whatsoever, including without limitation the owner's negligence. The company shall not in any event be liable to any buyer for consequential or incidental damages of any kind, whether for defective or non-conforming goods, negligence, on the basis of strict liability, or for any other reason.
16. Roll-A-Cover, its Distributors, Dealers and Sales Associates will not be held liable for misuse of the enclosure, including, but not limited too, climbing on top, using as a diving platform or any other activity which is deemed excessively abusive.
17. The warranty herein is exclusive, and the Company makes no other warranty of any kind whatsoever expressed or implied. The company expressly disclaims that it makes any warranty as to merchantability, fitness for a particular purpose, or otherwise. No agent, employee, or representative of the Company has the authority to bind the Company to any affirmation, representation, or warranty concerning the company's products or parts, except as stated herein.
18. For the name, address and telephone number of the dealer/distributor in your area, or if you have any problems with or questions about warranty service, please write to:

Roll-A-Cover, LLC
36 Sargent Drive
Bethany, Connecticut 06524
Attn: Vice President of Operations

Roll-A-Cover at no time has provided information or assumptions that the Installation of any product manufactured by Roll-A-Cover by any person or company is guaranteed or recommended by Roll-A-Cover for the installation of any Roll-A-Cover product. Roll-A-Cover understands that their liability ends once the product under warranty leaves the manufacturing plant. All warranty date cycles start upon FOB shipment from Roll-A-Cover facility. This warranty must be sent within 45 days of the completed installation of this warranted product. Pictures of the enclosure from the outside and the inside and any connections to any structure must be submitted with the signed warranty for validation purposes.

